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# CHRISTOPHER MENDLA

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## Summary

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Highly skilled IT Manager with a diverse background in technology and management as well as a knack for problem solving.

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## Skills

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- IT Management, Team Building, Budgeting, Project Management
  - Networking, Telecommunications, LAN/WAN /VPNs, Hardware/Software
  - Ruby on Rails, Github, Agile environments,
  - Help Desk Management
  - Windows Servers, Linux, Office 365, SMTP
  - Network security, Active Directory, Symantec Endpoint Protection, Group Policies
  - Network asset management
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## Experience

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**Senior Web Developer** **05/2017 to 08/2017**  
**Holman Automotive** **Mt. Laurel, NJ**

- Develop internal and external web applications on a Rails 3, Heroku, Aws, Postgres platform in an Agile environment.
- Evaluated existing applications for security and privacy standards implementation

**Full Stack Ruby Web Developer** **09/2015 to 05/2017**  
**CCT Tapes** **Philadelphia, Pa**

- Migrate legacy internal Lotus Notes applications to Ruby on Rails/Javascript/Jquery/Css based applications. Applications authenticate via the corporate Microsoft Active Directory and can email through the application via SMTP or interface with Lotus Notes/Outlook.Applications interface with CPRO and MAS data.
- Configured a Microsoft IIS server to run Rails applications using Always Up to run Puma servers for the individual applications as services resulting in 99.9% uptime.
- Configured a Microsoft SQL server with appropriate development and production databases and schema to allow sharing of data between CRM, Ruby and Crystal Reports.
- Configured version control via Git / Github
- Trained end users in the use of the applications.
- Provide additional IT support as needed including: Symantec Endpoint Protection, Hardware Repair, Software Support, and Active Directory Support.

**IT Director** **02/2001 to 09/2015**  
**CGM Systems, Inc.** **Southampton, PA**

Provided web design, hardware, software and network support to clients.

- Managed Windows Server networks providing all services including Active Directory, Symantec Endpoint Protection, Email including Office 365, VPNs, SMTP Servers, Firewalls, RDP and Virtual Machines.
- Developed and maintained responsive Websites in Joomla and occasionally WordPress.
- Customized the sites as required using HTML, CSS, Javascript and jQuery. Modified MySQL tables using PHPMyAdmin. Provided SEO, Google Analytics and Google Adwords support.
- Integrated security camera systems with existing networks to provide on site and remote access.
- Example: A new retail client lost their lease. The system included 2 ISP connections, a VPN, a Windows Small Business Server, an Exchange Server and a web server. Moved all equipment from

the office to the CEO's garage. Rebuilt his entire network inside of his Verizon home router . (No-IP provided a static address that could be forwarded). Result: The company had 95% of it's functionality fully restored within 12 hours.

**Manager of Distance Learning**  
**Peirce College**

**05/2000 to 02/2001**  
**Philadelphia, PA**

- Project Manager for the development and implementation of a large scale distance learning program.
- Delivered on time and within budget.
- Managed budgets, timelines and deliverables.
- Initiated system monitoring applications.
- Trained end users (Students, Staff and Faculty) in the use of the platform.
- Delivered the project on time and on budget.

**Director of Information Services**  
**Holy Family College**

**02/1998 to 05/2000**  
**Philadelphia, PA**

- Project Manager for a major (\$1 million) network infrastructure upgrade involving LAN/WAN /Intranet-Extranet Design and Implementation, Performance Optimization, Network Monitoring, Disaster Recovery, and Traffic Analysis for a 2,000+ node network.
- Wiring all buildings and users at the main campus and satellite campus on a Gigabit backbone.
- Managed wiring, telecom and construction vendors throughout the project.
- Managed all information services including, telecommunications, network services, user support, administrative computing and web management.
- Directed the integration of a new administrative computing system (Business processes such as student records, billing, etc.) into the school network. This system runs on an HP-9000/Unix platform.
- Managed nine employees including contractors.
- Prepared and executed departmental budgets (\$400,000) and oversaw the overall (school-wide \$1 Million) technology budget.
- Developed year 2000 remediation and contingency plans. Wrote organizational computer and Internet usage policies.
- Successfully managed seven Novell servers and 500+ workstations serving over 2000 users on a rapidly expanding Wide Area Network.
- Project manager for the implementation of integrated videoconferencing for distance learning.
- Prepared and delivered board level status presentations.
- Chaired the technology committee of an eight college consortium.

**Supply Systems Analyst**  
**Naval Inventory Control Point**

**09/1980 to 02/1998**  
**Philadelphia, PA**

- Developed end user programs for the Weapons Logistics Division (900 users). These applications reduced traditional wait times for custom programming from the Systems Development division from six weeks to five days.
- Implemented an end user help desk to provide first level end user computing support for 530 users in the Weapons Logistics Division. Managed a 3 person team.
- Earned a fellowship in 1995 that allowed me to pursue 27 post graduate credits on a full time basis. The field of study was Quantitative Analysis at Drexel University.

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**Education and Training**

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**Quantitative Analysis**

Drexel University Philadelphia, PA  
27 Credits in post Masters Quantitative Analysis as part of a full fellowship from the Dept. of the Navy.

**MBA: Management Information Systems**

La Salle University Philadelphia, PA

**Bachelor of Science: Management and Marketing**  
La Salle College

Philadelphia, PA